

I have seen a decrease in VRS quality and availability. Please ensure that the FCC makes no further reductions in the VRS interim rate until VRS functional equivalency is achieved, including the completion of the FCC's process for determining the cost recovery methodology, and until VRS is available 24/7 with high quality interpreters and a reasonable average speed of answer. Please also overturn the FCC's decision refusing reimbursement for video mail.

VRS is a lifeline for Deaf and Hard-of-Hearing individuals. Please do everything you can to keep this alive.